Please do whatever is necessary in order to allow me to access qualified VRS interpreting personnel. I am Deaf, therefore it is VITAL for me to have language translation accuracy and the ability to capture visually the vocal/speech nuances of the hearing person I am speaking with. It is of the UTMOST importance for me to have access to seamless, barrier-free communication with minimal or no lag time, and easy navigation of interactive voice menu systems without need for multiple callbacks. Thank you for your continued support of VRS and for seeing the GREAT need for it within the Deaf community. It is a VITAL source of communication for us!